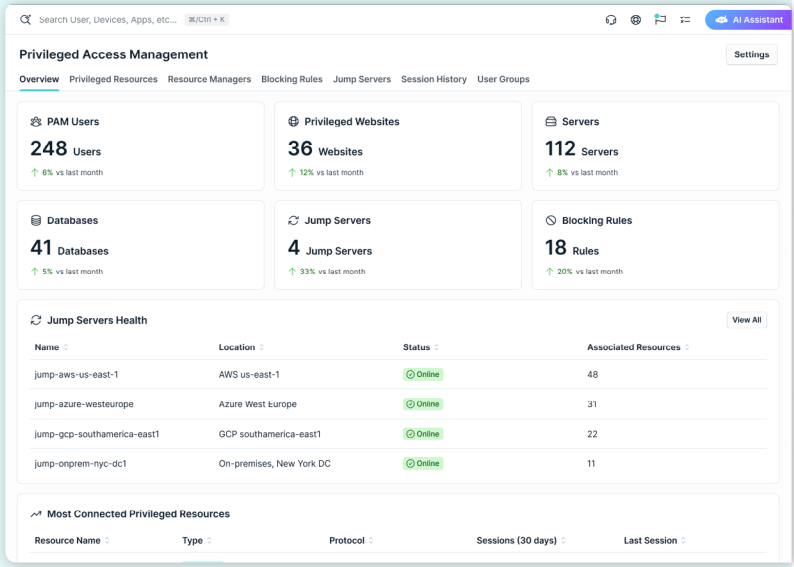
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JumpCloud Privileged Access Management

JumpCloud Privileged Access Management (PAM) provides a modern, unified solution to enforce least privilege access, mitigate lateral movement risks, and maintain continuous session oversight across critical IT assets. Integrated directly into JumpCloud's open directory platform, it eliminates legacy PAM complexity, tool sprawl, and compliance gaps by delivering granular, time-bound, and fully observable access controls

By combining identity, access, directory controls, and privileged session management into a single platform, it replaces fragmented point solutions with true platform consolidation. IT and security teams gain centralized visibility and granular control over administrative access without operating complex legacy infrastructure.



Privileged Access Built for Modern Security

By moving from legacy PAM tools and unmonitored administrative access to privileged access built into your directory platform, you can strengthen access security while reducing operational overhead.

Simple to Deploy, Simple to Run:

Install a containerized Jump Server in your own environment and start protecting Servers, Databases and web applications without installing agents on the target resources. Licensing is per user with unlimited resources, and separate Admin and User experiences keep daily work simple.

Built on Your Directory, Not Beside It:

Privileged access is granted to the JumpCloud users, groups and roles you already manage, and requested through the same Access Request flow. There is no separate user store or parallel permission model to maintain, and sign-in security, including MFA, stays under your existing JumpCloud policies.

Time-Bound Access With Approvals, Including for Third Parties:

Give employees, vendors and contractors access to specific Servers, Databases and web applications only when they need it. Requests can require one or more approvers and a written justification, access is limited to the approved window, and users connect without ever seeing the credential.

Complete Visibility Into Privileged Sessions:

Watch sessions live, disconnect them when needed, and replay recordings with a searchable keystroke log. PAM activity is also logged to Directory Insights alongside the rest of your directory events, giving security and audit teams a clear record of who accessed what, and when.

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Interested in learning more?
Contact your JumpCloud Account Executive or Account Manager.

Key Features

- **Third-Party and Vendor Access:** Time-limited, workflow-approved access to servers, databases, and web apps with zero credential sharing and full session recording.
- **Session Recording, Replay, & Search:** Video recordings paired with timestamped, clickable keystroke logs, searchable and filterable by user, resource, date, or duration.
- **Live Session Monitoring and Control:** Real-time session viewing with instant disconnection and optional reconnection blocks.
- **Web Shield Isolation:** Isolated, recorded browser sessions for web apps featuring clipboard restrictions and automated credential injection via JumpCloud Go.
- **Database Protection (DB Shield):** Isolated, recorded database access with customizable blocking rules for risky SQL commands (e.g., DROP, TRUNCATE).
- **Agentless Protocol Support:** Zero-agent access to SSH, RDP, VNC, Telnet, Kubernetes, databases, and web apps via browser or native SSH/RDP clients.
- **Privileged Credentials Management:** Centralized, secret storage with granular view/manage permissions, approval workflows, strength flagging, and automated rotation.
- **Delegated Administration:** Resource-level management integrated directly into JumpCloud Roles.
- **Unified Audit Trail:** Streams all PAM events (requests, credential access, session logs) directly to Directory Insights.
- **Jump Server Health & Migration:** Real-time infrastructure monitoring (CPU, memory, disk, latency) with one-click resource migration for balancing or retiring nodes.

Need Help Getting Started?

JumpCloud's Professional Services Team is here to support you along the way. Whether you need implementation assistance or hands-on engineering support, there's a service package for you.

Learn more and find the right service level for your business today.

JumpCloud® is the AI-powered unified IT management platform designed to secure the modern workforce. By consolidating identity, device, and access management, JumpCloud provides intelligent, secure IT that scales from human users to autonomous AI agents. We help organizations around the globe eliminate complexity and turn AI risk into an optimized advantage, ensuring the right people and agents have secure access to the right resources at all times.

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Get Started

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