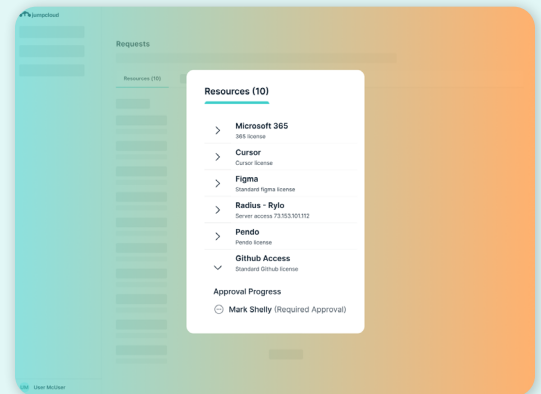


JumpCloud Access Requests

JumpCloud Access Requests empower IT teams and MSPs to automate, secure, and audit all user access. Eliminate manual headaches as you seamlessly connect with ITSM, HRIS, and other critical tools, streamlining operations and ensuring compliance directly from your existing JumpCloud console. Users can easily request diverse resource access, and admins can manage approvals and integrate with Slack and via Webhooks.



Streamlined Access Control



Automate Self-Service Requests

Admins define a curated application catalog of approved SSO resources, allowing users to autonomously request access directly from the JumpCloud User Portal. This accelerates provisioning, eliminates repetitive admin explanations, and removes manual help desk bottlenecks.



Connect Ecosystem Workflows

Eliminate cross-system data silos using flexible Webhook integrations and built-in email notifications. Automatically trigger downstream actions, prompt approvers with necessary context, and seamlessly push request and approval flow data directly into Slack and via Webhooks.



Enable Time-Bound Elevated Access

Enable time-bound elevated device privileges on bound devices for specific tasks. This feature provides temporary, device-level elevation rather than comprehensive infrastructure privileged access management (PAM). Users can easily request and monitor temporary privileges directly from the device tray application, automatically revoking access once the duration expires to mitigate malware propagation and credential abuse.



Stay Compliant

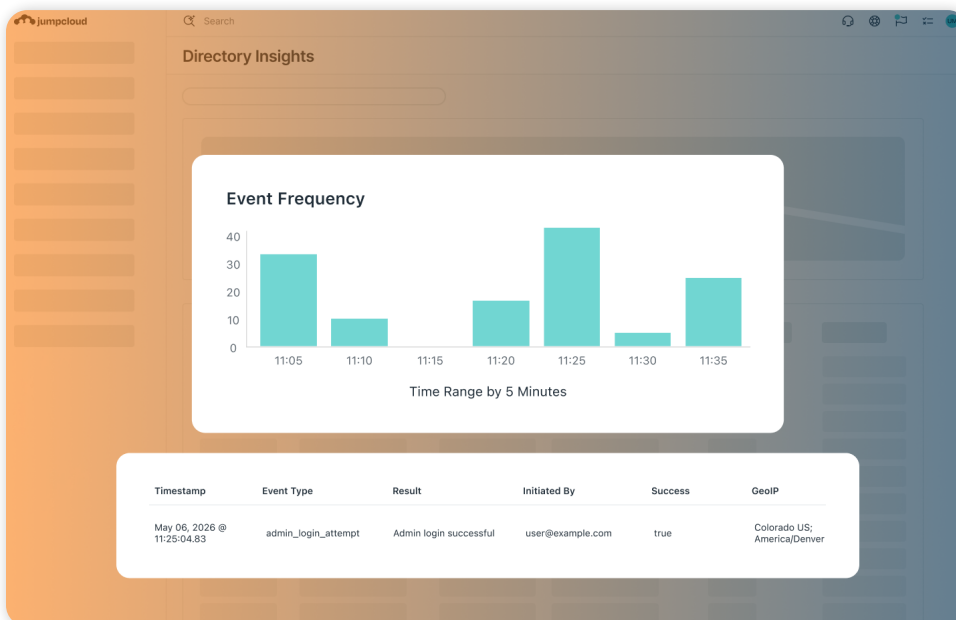
Track all outstanding and historical access requests from a single dashboard. Create an unchangeable, comprehensive audit trail that simplifies compliance reporting, empowers proactive troubleshooting, and ensures clear visibility into your organization's entitlements.

Interested in learning more?

Contact your JumpCloud Account Executive or Account Manager.

Key Features

- **Self-Service Access Portal:**
Users request access to specific resources directly.
- **Configurable App Catalog:**
Admins define and present a curated list of SSO applications available for request.
- **Configurable Approval flows:**
Define multi-stage, role-based approval processes based on identity and resource.
- **Advanced Approvals:**
Routes approval steps directly to the requester's manager, resource owner, or approval groups to speed up decisions.
- **Device Admin with Time Limit:**
Grants temporary, self-service elevated device privileges on bound devices that automatically expire.
- **Webhook Integration:**
Triggers external actions and integrates request/approval events directly into third-party ticketing systems.
- **Built-in Notifications:**
Sends automated emails for requests and approvals, keeping stakeholders informed and prompting timely action.



Need Help Getting Started?

JumpCloud's Professional Services Team is here to support you along the way. Whether you need implementation assistance or hands-on engineering support, there's a service package for you.

[Learn more and find the right service level for your business today.](#)

JumpCloud® is the AI-powered unified IT management platform designed to secure the modern workforce. By consolidating identity, device, and access management, JumpCloud provides intelligent, secure IT that scales from human users to autonomous AI agents. We help organizations around the globe eliminate complexity and turn AI risk into an optimized advantage, ensuring the right people and agents have secure access to the right resources at all times.



Get Started