

JumpCloud - New User Portal Experience E-mail

Intended Target Audience - Customer's End Users

Subject: Your JumpCloud User Portal Has a New Look

Hi [First Name],

Your JumpCloud User Portal has been updated with a new, modern design. Here's what you need to know:

What's new:

- **Modern Design** — A refreshed experience that is intuitive and easy to navigate
- **Enhanced Search** — Find your applications and resources faster
- **Built-in Support** — Contextual help available right where you need it
- **Mobile-Friendly Design** — Access your portal seamlessly from any device, whether you're at your desk or on the go

What's staying the same: Your login process (including any MFA or JumpCloud Go prompts), all of your applications, and your core workflows are unchanged. This update only affects the dashboard you see after you log in.

For a full overview, visit our [support article](#).

Questions? Reach out to [IT Contact/Helpdesk].

[Sender Name] [Title]