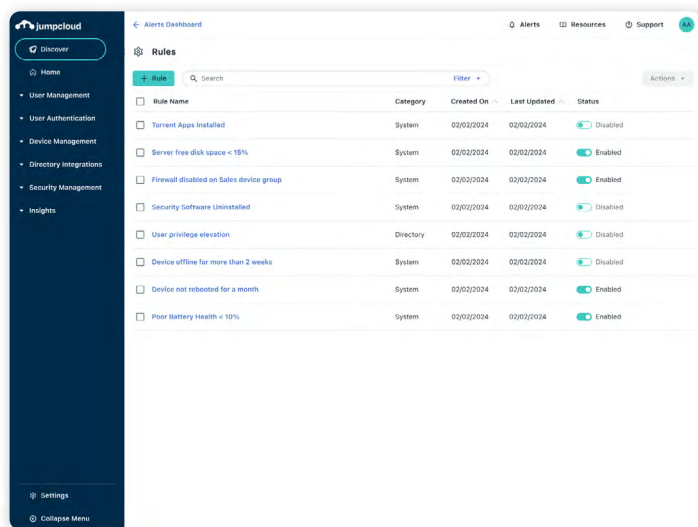


JumpCloud Device Monitoring and Alerting

JumpCloud Device Monitoring and Alerting introduces health monitoring and alerting capabilities for your entire device fleet. Use these proactive management tools to empower your IT admins and MSPs and promote improved operational and security hygiene.

IT admins can quickly spot and resolve crucial device and security deviations before they turn into major issues that affect employee productivity and the organizational security. With continuous and real-time monitoring, IT teams can leverage enhanced IT visibility, improved device optimization, and robust IT security.



Alerts and Rules Dashboards are accessible from the Alerts button on the top right corner of the JumpCloud admin console.



Optimized IT Efficiency and Reduced Operating Costs

Proactive Management

Identify and resolve issues before they impact operations, reducing downtime and improving overall system health.

Operational Efficiency

Streamline IT operations with centralized alert management and actionable insights.

Cost Savings

Replace costly legacy RMM solutions with our integrated monitoring and alerting capabilities.



Enhanced Security Posture

Reduction of Security Risks

Spot security errors instantly, and reduce the risk of data breaches with constant monitoring and in the moment alerts.

Security and Compliance

Ensure devices adhere to security policies and compliance requirements through continuous monitoring.

JumpCloud Device Monitoring and Alerting is included in the [JumpCloud Platform, Platform Prime, and Device Management pricing packages](#) at no additional cost.

Interested to learn more?

Contact your JumpCloud Account Executive or Account Manager.



Need Help Getting Started?

JumpCloud's Professional Services Team is here to support you along the way. Whether you need implementation assistance or hands-on engineering support, there's a service package for you. [Reach out to learn more](#) and find the right service level for your business today.

Key Features

- **Fleet-wide monitoring:**
Detect storage issues, system availability errors, and potential security risks ahead of time with built-in alerts to monitor disk usage, system offline and uptime status, user permission elevation updates, and essential metrics.
- **Software monitoring:**
Maintain software compliance and identify unauthorized and unwanted applications installed on end-users' devices.
- **Agent activity monitoring:**
Ensure proper system configurations and verify successful management actions by monitoring the results of Jumpcloud policy applications, command executions, and software installations.
- **Configurable alert rules:**
Leverage customizable alert rules that can be configured according to organization-specific needs and requirements. Define alert rules with custom priorities and thresholds to monitor device metrics.
- **Custom script-based monitoring:**
Customize your scripts to monitor and assess device characteristics to generate alerts.
- **Centralized view to manage alerts:**
Gain centralized visibility of alerts in your JumpCloud admin console. View comprehensive details of alerts and resolve errors instantly.
- **Alert prioritization:**
View alerts based on admin-defined priority levels. Act on the most critical issues first, and minimize alert fatigue.
- **Auto resolution of alerts:**
Automatically close alerts when triggering conditions are no longer met to minimize manual effort.

JumpCloud® delivers a unified open directory platform that makes it easy to securely manage identities, devices, and access across your organization. With JumpCloud, IT teams and MSPs enable users to work securely from anywhere and manage their Windows, Apple, Linux, and Android devices from a single platform. JumpCloud is IT Simplified.



[Get Started](#)