jumpcloud™

JumpCloud University Learning Paths

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JumpCloud University's learning paths are designed with flexibility allowing you to dive into platform and industry topics suited to your needs. The learning paths below are self-paced and the courses included in each path are in the current recommended order. You can choose to take one learning path at a time, or vary your enrollments and dive into two (2) or more learning paths to gain the knowledge you need.

Foundations of JumpCloud

1. What is JumpCloud?
2. Foundations of Open Directory
3. Administrator Settings

Identity Management

1. Creating and Importing Users
2. Provisioning and Deprovisioning Users
3. Leveraging User and Device Groups
4. User Lockouts and Password Management

Device Management

1. Adding Windows and Linux Devices
2. Adding Apple Devices Using MDM
3. Adding Android Devices Using EMM
4. Enforcing Policies

Access and Resource Management

1. Enabling and Configuring MFA
2. Configuring SSO
3. Configuring RADIUS
4. Configuring LDAP

Production Readiness

1. Intro to System Insights
2. Intro to Directory Insights
3. Running Commands
4. JumpCloud Password Manager

Troubleshooting JumpCloud

1. 4 Steps to Troubleshooting
2. Troubleshooting the JumpCloud Agent
3. Troubleshooting User Lockouts
4. Troubleshooting Policies
5. Advanced Troubleshooting Directories

Security and Compliance

1. Intro to Directory Insights
2. Advanced Directory Insights
3. Intro to System Insights
4. Advanced System Insights
5. Enabling and Configuring MFA
6. JumpCloud Password Manager

Core Certification

1. Administrator Settings
2. Creating & Importing Users
3. Provisioning & Deprovisioning Users
4. Enabling & Configuring MFA
5. User Lockouts & Password Management
6. Adding Windows & Linux Devices
7. Adding Apple Devices Using MDM
8. Adding Android Devices Using EMM
9. Leveraging User & Device Groups
10. Enforcing Policies
11. Configuring RADIUS
12. Configuring LDAP
13. Configuring SSO
14. Running Commands

Advanced Certification

1. Intro to System Insights
2. Advanced System Insights
3. Advanced Directory Insights
4. Intro to JumpCloud APIs
5. Advanced Troubleshooting Directories
6. Advanced MDM for Apple
7. Advanced Custom Policies
8. Intro to PowerShell
9. Leveraging the JumpCloud PowerShell Module
10. Advanced PowerShell
11. Advanced RADIUS
12. Advanced LDAP
13. Advanced SSO