

Why Use JumpCloud's Professional Services for Implementation?

- Do you want to ensure JumpCloud configurations meet best practices?
- Do you want to discuss implementation plans, configurations, and security practices using JumpCloud?
- Do you want to receive a tailored project plan for your business needs?

JumpCloud's Implementation Consultation Service can help.

Advantages

- **Learn the tricks of the trade:** Implementation Consultant helps you with best practices, workflows, and configurations in JumpCloud.
- **Fully managed project:** Implementation Consultant (ICs) share a customized project plan to assist you through your onboarding of JumpCloud.
- **Scheduled Zoom Sessions & Discussions:** You can plan up to two web sessions per week with your IC and cover the different tasks, phases, and configurations within JumpCloud.
- **Technical Point of Contact:** ICs are the liaisons between different internal teams at JumpCloud. Whether you need to escalate a support ticket or have questions on product features, the ICs will assist you as your dedicated liaison.

About JumpCloud's Implementation Consultation Service

Implementation Consultation Service provides consultative assistance with JumpCloud's Platform and your current technical environment(s).

The Implementation Consultant will provide world-class project management skills and technical consultations. This service includes multiple calls, access to the project via Teamwork, a singular technical point of contact during onboarding, Administrative training, and more.





In Scope

- Discuss implementation plans, configurations, and security practices using JumpCloud.
- Building a tailored project plan for business needs within Teamwork.com.
- Ensuring JumpCloud configurations meet best practices.
- Rapid adoption of JumpCloud features.
- Improving the overall JumpCloud onboarding experience.
- Escalating support tickets.
- Regular check-in calls with you.

Out of Scope

- Custom Scripting.
- Working Support Cases.
- Hands-On-Keyboards Implementations or Migrations.

The JumpCloud Open Directory Platform helps IT teams **Make (Remote) Work Happen**® by centralizing management of user identities and devices, enabling small and medium-sized enterprises to adopt Zero Trust security models. JumpCloud® has a global user base of more than 180,000 organizations, with more than 5,000 paying customers including Cars.com, GoFundMe, Grab, ClassPass, Uplight, Beyond Finance, and Foursquare. JumpCloud has raised over \$400M from world-class investors including Sapphire Ventures, General Atlantic, Sands Capital, Atlassian, and CrowdStrike.