

Why Use JumpCloud's Professional Services All Access?

- Do you want your choice of JumpCloud's Professional Service solutions when it works for you?
- Do you want to free up your team to work on other more critical projects, while trusting our technical experts to get the job done?
- Do you want to receive support and drive efficiency in complex applications implementations and expansions?

JumpCloud's All Access Service can help.

About JumpCloud's All Access Service

With our Professional Services All Access premier offering, you can design your own white glove experience based on your company's needs. This service allows you to design how you want to best use your Professional Services hours, with access to Implementation Consultation, Hands-On-Keyboard (HOK) Implementation, Migration, Custom Scripting, and Technical Account Management.



Advantages

- **Design your own path:** With our Professional Services All Access premier offering, you can design your own white glove experience based on your company's needs.
- **Flexibility:** You simply purchase one package and use your hours each month as needed by your organization.
- **One package, all services:** You can choose to use monthly Professional Services hours towards JumpCloud implementation Consultation, Hands-On-Keyboard Implementation, Migration, Custom Scripting, and Technical Account Management (TAM) services based on your needs.
 - Receive a dedicated consultant to assist with your Implementation project or have a Professional Services Engineer do the implementation for you.
 - Receive a dedicated technical point-of-contact who works across JumpCloud to assist with your business or technical requirements.
 - Have a Professional Services Engineer migrate from your current directory to JumpCloud for you.
 - Get engineering support to build Powershell and API custom scripts for your JumpCloud environment.

The JumpCloud Open Directory Platform helps IT teams **Make (Remote) Work Happen**® by centralizing management of user identities and devices, enabling small and medium-sized enterprises to adopt Zero Trust security models. JumpCloud® has a global user base of more than 180,000 organizations, with more than 5,000 paying customers including Cars.com, GoFundMe, Grab, ClassPass, Uplight, Beyond Finance, and Foursquare. JumpCloud has raised over \$400M from world-class investors including Sapphire Ventures, General Atlantic, Sands Capital, Atlassian, and CrowdStrike.