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JumpCloud, Inc.  
361 Centennial Pkwy, Suite 300  
Louisville, Colorado 80027

March 31, 2020

**RE: CONFIRMATION OF ENGAGEMENT ON SOC 2 TESTING**

To Whom It May Concern:

I confirm that in January 2020, Schellman & Company, LLC ("Schellman"), completed a Type 2 SOC 2 Examination for the Directory-as-a-Service (DaaS) of JumpCloud, Inc.'s ("JumpCloud") for the period July 1, 2019 through December 31, 2019.

Our examination focused on the control activities that support the achievement of the Trust Service Categories and Criteria described in the attachment to this letter set forth in *TSP section 100, Trust Services Criteria for Security, Availability, Processing Integrity, Confidentiality, and Privacy (AICPA, Trust Services Criteria)*.

The resulting SOC 2 report resulted in an unmodified or clean opinion.

Please notify JumpCloud if you require any further information and I will respond accordingly. This letter is not meant to replace review or reliance on the issued SOC 2 report in its entirety.

Sincerely,

A handwritten signature in cursive script that reads "Lauren Edmonds".

Lauren Edmonds, CISSP, CISA, PCI QSA, ISO 27001 Lead Auditor, CCSK  
Engagement Principal

**About Schellman**

Schellman & Company, LLC is a leading provider of attestation and compliance services. We are the only company in the world that is a [CPA firm](#), a globally licensed [PCI Qualified Security Assessor](#), an [ISO Certification Body](#) and a [FedRAMP 3PAO](#). Renowned for expertise tempered by practical experience, Schellman's professionals provide superior client service balanced by steadfast independence. Our approach builds successful, long-term relationships and allows our clients to achieve multiple compliance objectives using a single third party assessor.

Schellman serves hundreds of clients each year, including many Fortune 1000 and publicly traded companies. For further information, please visit <http://www.schellman.com/>

## ATTACHMENT A – SOC 2 TRUST SERVICES CATEGORIES LISTING

### *Trust Services Categories*

<b>TSP SECTION 100 TRUST SERVICES CATEGORIES SPECIFIED BY DIGITAL REALTY</b>	
<b>Security</b>	Information and systems are protected against unauthorized access, unauthorized disclosure of information, and damage to systems that could compromise the availability, integrity, confidentiality, and privacy of information or systems and affect the entity's ability to meet its objectives.
<b>Availability</b>	Information and systems are available for operation and use to meet the entity's objectives.
<b>Confidentiality</b>	Information designated as confidential is protected to meet the entity's objectives.