

Why Use JumpCloud's Professional Services for Migration?

→ Do you want to migrate devices, users and identities to become managed by JumpCloud?

→ Do you want to ensure User Groups and memberships are configured appropriately?

→ Do you want to migrate applications out of Okta and to be consolidated within JumpCloud?

→ Do you want the project done right the first time?

JumpCloud's Migration Service can help.

About JumpCloud's Migration Service

Migration Service seamlessly migrates your Users, Groups, Devices, and Applications from your current (AD or Okta) platform to JumpCloud. A Professional Service Engineer will scope the entirety of your project, develop an agreed-upon project plan and migrate all Users, Devices, or Applications according to that plan, eliminating the hassle and instilling confidence when it comes to integrity, uptime, and user impact.

Advantages

- **Your migration will be done right** by professionals who have deep technical expertise with Cloud Directory, SSO, MDM, MFA.
- **Faster Project Completion Time:** We've done this before. Therefore, you can streamline the entire migration process, saving you time.
- **Frees up Your Team** to work on other more critical projects.
- **Hands-off Migration for your Team:** By leveraging our Professional Service Engineers (PSEs), you can kick back while our trained experts handle your migration from your previous directory to JumpCloud. Let us do the work on your behalf!
- **Fully managed project:** PSEs manage and execute the migration project on your behalf. You can choose to work alongside the PSE or let them carry out the entirety of the migration project. You are given complete visibility into our project management suite's tasks, phases, and milestones.
- **Expertise where it counts:** The PSEs are trained experts in Okta, AD, and other services and work alongside many other teams here at JumpCloud.

In Scope

- **AD Migration:**
 - Migrating Devices and Users leveraging the JumpCloud ADMU tool.
 - Ensuring Device Policies in JumpCloud are configured appropriately.
 - Ensuring User and Device Groups have been created and memberships are appropriately bound.
- **Okta Migration:**
 - Importing Users via Okta's OIN Application for JumpCloud
 - Repointing SAML SSO Applications from Okta to JumpCloud.
 - Ensuring User Groups and memberships are configured appropriately.
 - Ensuring User Groups are given appropriate access to the correct SSO Apps.

Out of Scope

Professional Service Engineers do not perform or provide the following services:

- **AD Migration:**
 - Managing ADFS, ADDS, ADCA, File Servers, DHCP, DNS, or any other native services within Active Directory or AzureAD.
 - Installing, Configuring, or Modifying Domain Controllers or other resources connected to the domain.
- **Okta Migration:**
 - Managing, Configuring, or Installing anything within Okta and the Okta platform.



The JumpCloud Open Directory Platform helps IT teams **Make (Remote) Work Happen**[®] by centralizing management of user identities and devices, enabling small and medium-sized enterprises to adopt Zero Trust security models. JumpCloud[®] has a global user base of more than 200,000 organizations, with more than 5,000 paying customers including Cars.com, GoFundMe, Grab, ClassPass, Uplight, Beyond Finance, and Foursquare. JumpCloud has raised over \$400M from world-class investors including Sapphire Ventures, General Atlantic, Sands Capital, Atlassian, and CrowdStrike.