Professional Services for MSPs

Get the Most Out of JumpCloud

In order to lay the foundation for long-term success with your clients, our Professional Services team is available to offer white-glove, expert guidance on the JumpCloud Directory Platform. We work with you hand-in-hand through your first implementation(s) so that your staff is able to onboard your initial clients successfully, and get the training they need to set up future clients with ease.
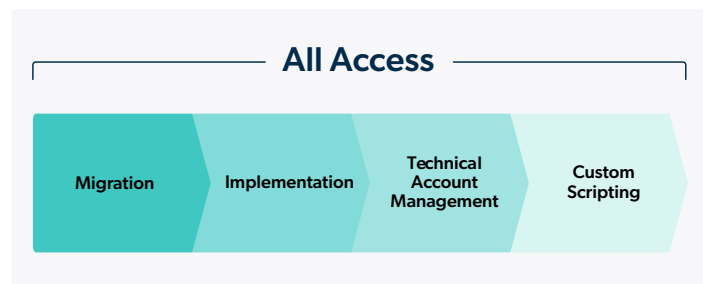
As part of your JumpCloud for MSPs™ subscription, your organization will receive up to three (3) Implementation Consultation packages to use as you onboard your first few clients. These Implementation Consultation packages are available to use throughout your first full year as a contracted JumpCloud partner.

Each Implementation Consultation package provides up to fifteen (15) hours of consultative guidance that can be used over an eight (8) week period; the package consists of the following:

- Consultative implementation assistance with the JumpCloud Directory Platform and your clients' technical environment(s)

- Ongoing Zoom sessions and discussions scheduled weekly, bi-weekly, or as needed

- World-class project management skills and technical guidance

- Singular technical point of contact throughout the entire onboarding experience

Additional Professional Services

Along with the Implementation Consultation packages, JumpCloud offers several other professional services options that you can add on as needed. Whatever you choose, our Professional Service Engineers and Technical Account Managers will provide personalized, ongoing support that help you and your clients reap the full benefits of JumpCloud faster and with less effort.

All Access

Migration	Implementation	Technical Account Management	Custom Scripting

Implementation

Need hands-on implementation assistance? In addition to the provided consulting services, we also offer a Hands-On-Keyboard (HOK) Implementation Service that provides hands-on assistance with the implementation of JumpCloud's Platform in your client's environment(s). Our Professional Service Engineers will do the work on your behalf to get JumpCloud implemented within your client's organization. Learn more.

Migration

Not sure how to migrate a client's data from their current AD or Okta environment? We're here to help. Our Professional Service Engineers can seamlessly migrate your customers' users, groups, devices, and applications from their current identity provider (AD and Okta) to JumpCloud. Learn more.

Technical Account Management

Looking for a trusted advisor to ensure that your team understands the ins and outs of JumpCloud and are able to provide the greatest value of JumpCloud to your clients?

Our Technical Account Managers will help you set goals and work out a plan to achieve them by utilizing all of the JumpCloud resources and features available, plus troubleshooting any issues in real time. Learn more.

Scripting

Need custom scripts to make life easier and automate JumpCloud commands? Our custom scripting services utilize engineering support to build PowerShell and API custom scripts within your managed JumpCloud environments. Learn more.

All Access Offering

Use a little (or a lot) of everything! With JumpCloud's All Access offering, your business can benefit from all of our Professional Services when and how you need them. You can choose to use monthly Professional Services hours toward JumpCloud Implementation, Migration, Technical Account Management, and Custom Scripting services, depending on your specific needs. Learn more.

Get Connected Today

Using JumpCloud, MSPs can centralize identity, access, and device management capabilities under a single Multi-Tenant Portal while receiving implementation assistance from our Professional Services team. Learn More.

jumpcloud™

Try JumpCloud Free →