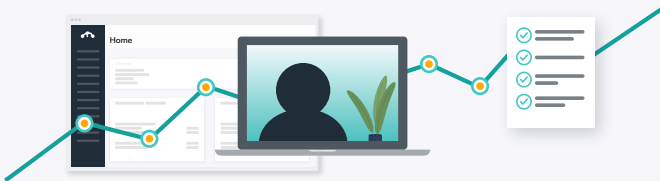


Why Use JumpCloud's Technical Account Manager (TAM) Professional Services?

- ➔ Do you want to partner with a deep technical expert?
 - ➔ Do you want to launch JumpCloud quickly and effectively?
 - ➔ Do you want a direct line to JumpCloud on an ongoing basis?
- JumpCloud's TAM Service can help.

About JumpCloud's Technical Account Manager (TAM) Service

The Technical Account Manager is a paid service that will make a trusted technical advisor available to your organization for a year. They will assist you in charting your course for taking maximum advantage of all of the features and functionality of the JumpCloud platform, all while simplifying and streamlining the IT Admin's job and making your IT enterprise safer and more secure.



Advantages

- **Technical point of contact:** The TAM is the liaison between different internal teams at JumpCloud. Whether you need to escalate a support ticket or have questions on product features, the TAM can assist you as your partner in implementing JumpCloud quickly and based on your individual needs.
- **Scheduled Zoom sessions and discussions:** You can plan up to two web sessions per week with your TAM and cover the different tasks, phases, and configurations within JumpCloud.
- **Assist with business and security requirements:** TAMs assist you in expanding and fully utilizing JumpCloud to its full potential within your business and technical environment. You'll be able to work and plan with your TAM on any upcoming business requirements, security audits, and more.

JumpCloud's mission is to **Make Work Happen**® by providing people secure access to the resources they need to do their jobs. The JumpCloud Directory Platform gives IT, security operations, and DevOps a single, cloud-based solution to control and manage employee identities, their devices, and apply Zero Trust principles. JumpCloud has a global user base of more than 100,000 organizations, with nearly 5,000 customers including Cars.com, GoFundMe, Grab, ClassPass, Uplight, Beyond Finance, and Foursquare. JumpCloud® has raised over \$350M and is backed by world-class investors including Sapphire Ventures, General Atlantic, and Whale Rock, among others.