

Why Use JumpCloud's Professional Services for Implementation?

- ➔ Do you want to partner with a deep technical expert?
 - ➔ Do you want to implement JumpCloud quickly and effectively?
 - ➔ Do you want the project done right the first time?
 - ➔ Do you want a direct line to JumpCloud?
- JumpCloud's Implementation as a Service can help.

About JumpCloud's Implementation as a Service

Implementation as a Service provides consultative assistance with JumpCloud's Platform and your current technical environment(s).

Implementation Engineers will provide world-class project management skills and technical consultations. This service includes multiple calls, access to the project via Teamwork, a singular technical point of contact during onboarding, Administrative training, and more.

Advantages

- **Your implementation will be done right** by professionals with deep technical expertise in Cloud Directory, SSO, MDM, MFA.
- **Faster project completion time:** We've done this before. Therefore we can streamline the entire process, saving you time.
- **Frees up your team** to work on other more critical projects.
- **Learn the tricks of the trade:** Implementation Engineers consult you on best practices, workflows, and configurations in JumpCloud.
- **Fully managed project:** Implementation Engineers (IEs) share a customized project plan to assist you through your onboarding of JumpCloud.
- **Scheduled Zoom sessions and discussions:** You can plan up to two web sessions per week with your IE and cover the different tasks, phases, and configurations within JumpCloud.
- **Technical point of contact:** IEs are the liaisons between different internal teams at JumpCloud. Whether you need to escalate a support ticket or have questions on product features, the IEs will assist you as your dedicated liaison.



JumpCloud's mission is to **Make Work Happen**® by providing people secure access to the resources they need to do their jobs. The JumpCloud Directory Platform gives IT, security operations, and DevOps a single, cloud-based solution to control and manage employee identities, their devices, and apply Zero Trust principles. JumpCloud has a global user base of more than 100,000 organizations, with nearly 5,000 customers including Cars.com, GoFundMe, Grab, ClassPass, Uplight, Beyond Finance, and Foursquare. JumpCloud® has raised over \$350M and is backed by world-class investors including Sapphire Ventures, General Atlantic, and Whale Rock, among others.